

## The Client & The Challenge

Burtons have been producing in the UK since 1935 with a head office at St Albans, a chocolate refinery and a central distribution centre at Liverpool and three manufacturing facilities in South Wales, Edinburgh and Blackpool. Burtons has over 2000 employees within the UK and is a major supplier to many OEM's within the Food Industry. Their challenge was to improve their Overall Equipment Effectiveness (OEE) from approximately 50% to over 75% in the first 12 months.

## Benefits Delivered

- A reduction from three data systems to one, reducing input times from 20 to 2 mins per hour
- A cultural shift to one of continuous improvement
- An increase in site OEE from 48% to 75% currently, achieving the project goal in just 4 months\*

## Summary of the Project

- Process map of the current production area conducted locating key machines, waste points and settings
- Site wide training was given on the advantages of 'data driven decisions' and ensured a complete buy-in from all employees
- Review of data systems used and focused on reducing duplication



\* Through the use of POET >100% Performance is the result of new targets being identified but not yet set

### Client Testimonial

'Working with Probe during the implementation of the POET system has been a positive and collaborative experience. Direct access to the software developers has enabled all training and functionality queries to be dealt with promptly. With their focus on meeting the needs of the customer, Probe have worked hard to ensure that the system has been embedded quickly and effectively within our business.'

Keith Roach  
Manufacturing Improvement Manager